

# TOWNE REALTY OF HAWAII, INC.

1765 Wili Pa Loop

Wailuku, Hawaii 96793

(808) 243-5360

**For assistance during business hours:**

**Fax to:** Towne Realty of Hawaii, Inc.  
Customer Care Service Department  
(808) 243-0040

**Website:**  
[www.Townehawaii.com](http://www.Townehawaii.com)

**After hours, weekends or holidays:**

EMERGENCY CONTACT  
See **SECTION 2, Page 3** of  
**Customer Service Program**  
**Homeowner's Manual**

## REQUEST FOR CUSTOMER CARE OR LIMITED WARRANTY SERVICE

Home Owner: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Work Phone: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Cell Phone: \_\_\_\_\_

Today's Date: \_\_\_\_\_

Closing Date: \_\_\_\_\_

Unit Number: \_\_\_\_\_

Neighborhood: Ilima at Kehalani

**Brief description of work requested:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**SAMPLE**

**For Construction Use Only**

Request received by (Individual): \_\_\_\_\_ Date: \_\_\_\_\_

Completion of all items confirmed  
by (Customer Care Individual): \_\_\_\_\_ Date: \_\_\_\_\_

Owner Acknowledgement of  
Satisfactory Completion: \_\_\_\_\_ Date: \_\_\_\_\_

**PLEASE SEND THE WHITE AND YELLOW COPY TO TOWNE REALTY OF HAWAII, INC. AND KEEP  
THE PINK COPY FOR YOUR RECORDS.**